



INDIVIDUAL LESSONS

CANCELLATION POLICY

Can I cancel or reschedule my one-to-one lesson?

Yes, of course. You must tell us a minimum of 24 hours before your lesson. If your lesson is on Monday, you must ask on Friday.
If you don't do this, you will lose your lesson.

Who do I email?

You must email info@speakuplondon.com

Can I just tell my teacher if I can't come?

Please, don't do that. Your teacher is not responsible for any schedule changes.

You must email info@speakuplondon.com to make any changes.

If I want to book more one-to-one lessons...

You must book them 48 hours before.

If you still have any questions, email info@speakuplondon.com